

OVAE Updates: NASDCTEc Fall 2008 Meeting

Presenters:

*Sharon Lee Miller, Len Lintner, Edward Smith, &
Marilyn Fountain*

Topics to be Covered

- Local application review – *Len Lintner*
- Performance level negotiations for year two – *Sharon Lee Miller*
- CAR opening and training sessions – *Sharon*
- October 1 Perkins IV supplemental grant awards – *Edward Smith*

Topics to be Covered

- Upcoming meetings and conferences - *Sharon and Edward Smith*
- Customer Satisfaction Survey – *Sharon*



LOCAL APPLICATIONS

A PERKINS IV REVIEW

SCOPE OF THE REVIEW

- **SECTION 134(b)(1-12)**
 - **19 IDENTIFIED ELEMENTS**
 - **134(b)(3) --- FIVE ELEMENTS**
 - **134(b)(8) --- THREE ELEMENTS**
 - **134(b)(12) --- TWO ELEMENTS**

COMMON PROBLEMS

- **USE OF ASSURANCES, NOT DESCRIPTIONS**
- **MISSING ITEMS**
 - **USE OF SECTION 135 CRITERIA**
 - **USE OF PERKINS III CRITERIA**
 - **EXCESSIVE CREATIVITY**

REVIEW RESULTS

- 16 STATES --- SEC & PS MEET 134
- 28 STATES --- PROBLEMS IN BOTH
- 5 STATES --- PROBLEMS ONLY IN PS
- 3 STATES --- PROBLEMS ONLY IN SEC
- 2 STATES --- NON-APPLICABLE
- 1 STATE --- MISSING

ADMINISTRATIVE CAUTION

- **ONLY BLANK INSTRUMENTS WERE REVIEWED**
- **MONITORING EXPECTATION --- COMPLETED INSTRUMENTS WILL BE REVIEWED AGAINST THE REQUIREMENTS OF SECTION 134**

**Year Two Perkins IV
Performance Level
Negotiations: *Process and
Outcome***

Perkins IV Requirements for Negotiating Performance Levels

- How the levels of performance involved compare with the State adjusted levels of performance established for other States, taking into account factors including the characteristics of participants when the participants entered the program and the services or instruction to be provided; and
- The extent to which such levels of performance promote continuous improvement on the indicators of performance by such State.

OVAE Process

- Performance levels were organized by measurement approach and state for each indicator
- For each indicator and for each measurement approach, performance levels for “similar” states were compared
- RASes made a recommendation to agree or propose a higher level for each indicator for each of their states
- OVAE leadership reviewed RAS recommendation and agreed or proposed a higher level

OVAE Process (cont'd)

- Every attempt was made to negotiate *no lower than a 35% performance level on any indicator* for any state
- Final negotiations were held
- Levels were approved and FAUPLs incorporated into state's grant awards



“So, how did things turn out??”



**CAR: *Opening and
Training Sessions***

Opening

- On schedule on October 1
- New contractors: KAI Associates, assisted by MPR
- Contacts:
 - Sharon Head - OVAE – sharon.head@ed.gov
 - Andy Leija – KAI – aleija@kauffman...
 - Steve Klein – MPR – sklein@mprinc.com

CAR Training

- On-line tutorial – *now open!*
- Webinar training sessions – two to be scheduled for the week of October 8



**October 1 Perkins IV
Supplemental Grant Awards**



Upcoming Meetings and Conferences

Mark Your Calendar!

- Virtual Data Quality Initiative – October 2-3
- Financial Management Institute – October 17
- State CTE Directors Conference Call –
October 24

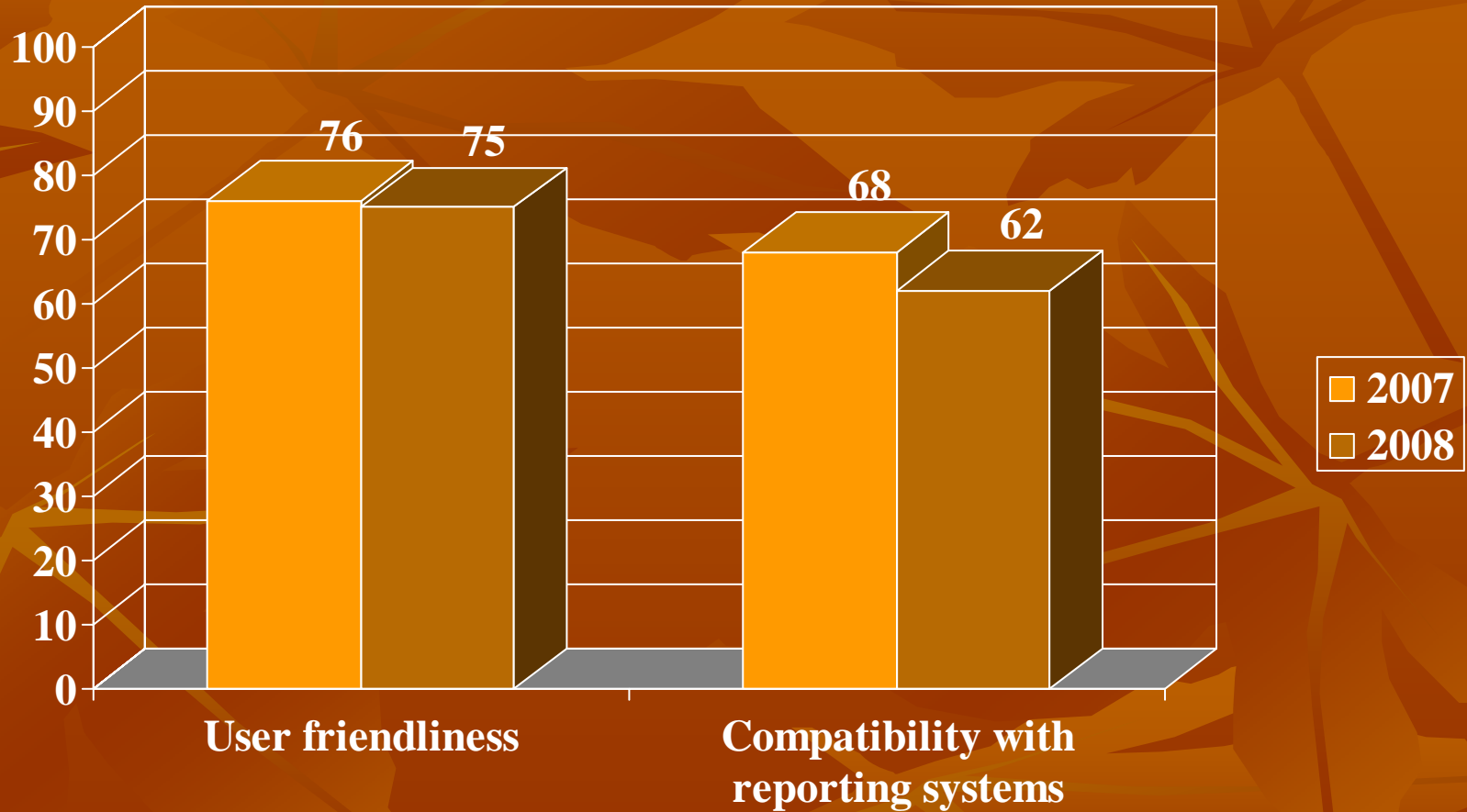


**Department's Annual
Customer Satisfaction
Survey: *Results and
Responses***

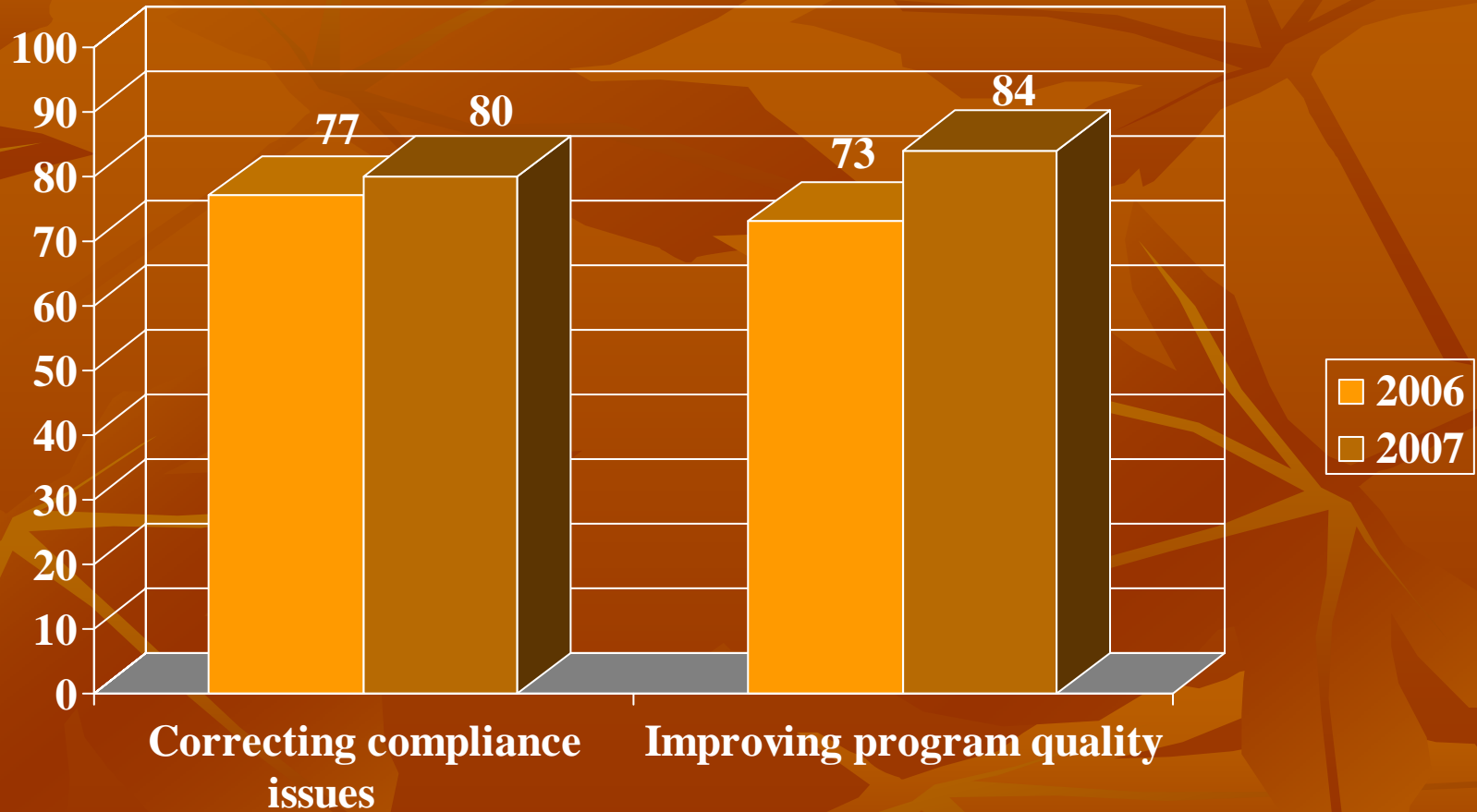
Customer Satisfaction Survey: *Results*

- 52% response rate (28 directors) this year vs. 76% (41 directors) the prior year
- Two parts to the survey:
 - Basic questions asked of all department customers
 - Customized questions for specific customers
- No significant change in satisfaction of CTE directors on basic questions

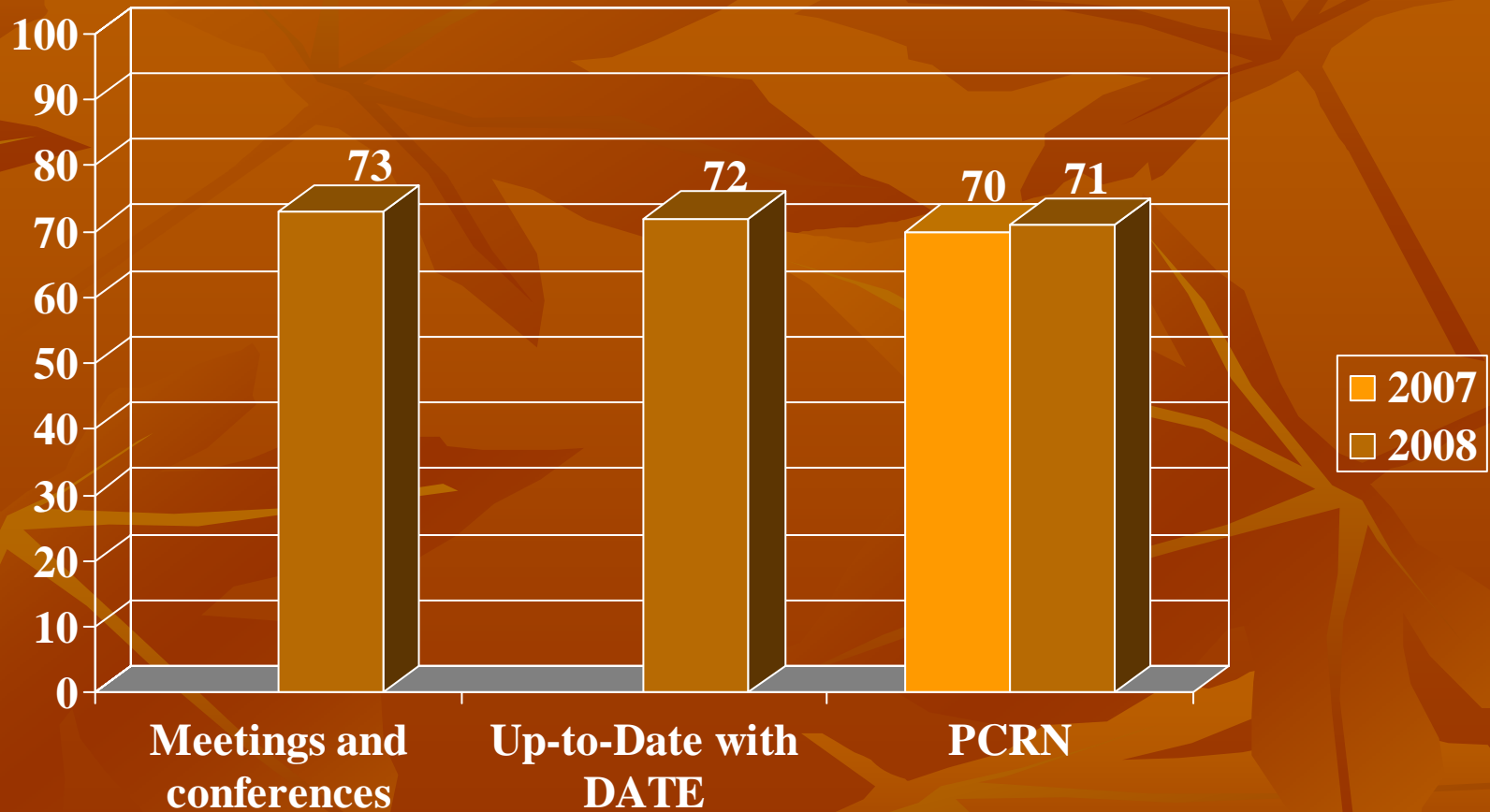
Satisfaction with the CAR



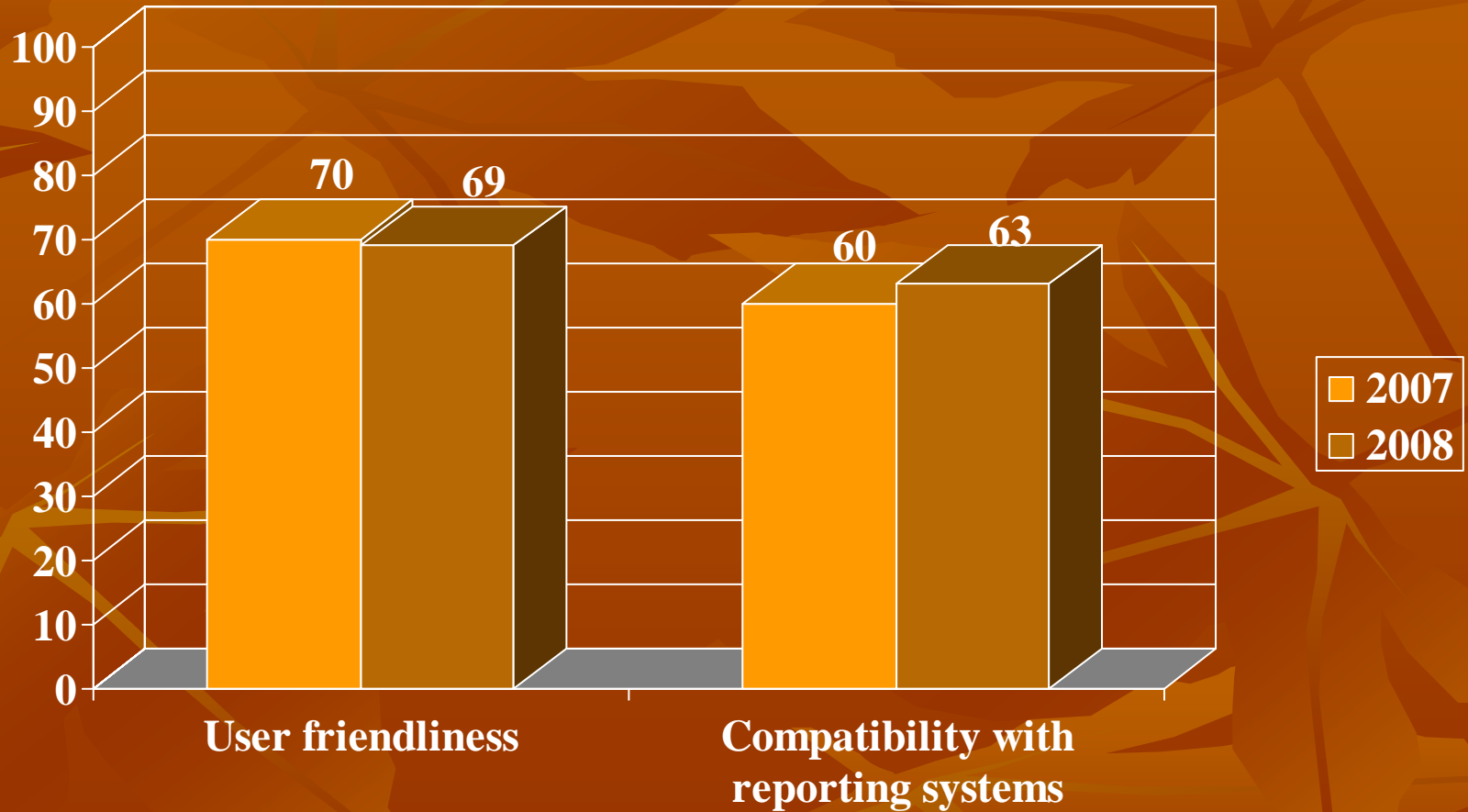
Satisfaction with DATE's Monitoring Process



Satisfaction with DATE's Meetings and Communication Vehicles



Satisfaction with Perkins IV State Plan Database



Customer Satisfaction Survey: *Comments*

- Hold Webinars vs. conference calls
- Be clearer up front about legal interpretations
- Continue collaborations with national organizations
- Provide further guidance on technical skill attainment

Customer Satisfaction Survey: *Comments*

- Fix Web site
- Provide more guidance
- Respond in a more timely manner
- Provide single point of contact
- Develop alternative to OMB PART