

# Integrated Performance Information (IPI)

## What is Integrated Performance Information?

Consistent information on performance results across programs, across levels (from institutions to local areas to state), or for programs as a system.

**Simplify**

# IPI Project

- Consensus Process
- State Institutes – 10 more states, 55 more people
- Vetted by National Experts in Research and Evaluation
- Vetted by Representatives of National Stakeholder Groups
- End Product: A Blueprint Guide to States on Creating Integrated Performance Information

# What Makes for a Good Performance Measure?

- Easily Explainable to a Lay Audience
- Level Playing Field Among Programs and Service Strategies
- Meaningful for Each Program
- Scalable and Divisible
- Methodologically Sound
- Not Easily “Gamed”
- Inexpensive

There is no perfect set of performance measures

**Simplify**

# What Do Policy Makers Want to Know About Performance?

- Labor Market Results for Program Participants
  - Do people get jobs?
  - What are they paid?
- Skill Gains
  - To what extent do education levels increase?
- Results for Employers and the Economy
  - Are we meeting the needs of employers?
- Return on Investment
  - What is the return on the investment?

# IPI Accountability Measures

## Labor Market Results for Program

1. **Short-term Employment Rate:** The percentage of participants who are employed during the second quarter after exit.
2. **Long-term Employment Rate:** The percentage of participants who are employed during the fourth quarter after exit.

For youth, both measures include exiters enrolled in education or employed.

# IPI Accountability Measures

## Labor Market Results for Program

- 3. Earnings Level:** Median earnings during the second quarter after exit among all exiters with any earnings. (For youth, individuals enrolled in education should be excluded from the measure.)

Nesting Measures for Labor Market Results:  
By Subpopulations of Participants, Public Assistance Recipients, By Service, and by Distribution of Earnings.

# IPI Accountability Measures

## Skill Gains

4. **Credential Completion Rate:** The percentage of exiters who have completed a certificate, degree, diploma, licensure, or other industry-recognized credential during participation or within one year of exit.

Nesting Measures: Subpopulations of participants, participants that received training, number of completers.

# IPI Accountability Measures

## Results for Employers and the Economy

5. **Repeat Employer Customers:** The percentage of employers who are served who return to the same program for service within one year.

Nesting Measures: By Sector, By Service

# IPI Performance Indicators

## Results for Employers and the Economy

6. **Employer Market Penetration:** The percentage of all employers who are served during the year.

Nesting Measures: By Sector, By Service

# IPI Performance Indicators

## Return on Investment

7. **Taxpayer Return on Investment:** The net impact on tax revenue and social-welfare payments compared to the cost of the services.
8. **Participant Return on Investment:** The net impact on participant earnings and employer-provided benefits compared to the cost of the services.

Nesting Measures: Subpopulations of participants, Service.

# Integrated Performance Information (IPI)

- What are the Benefits of IPI?
  - Program/Policy Improvement
  - Accountability to Policy Makers
  - Improved Strategic Planning
  - Better Research
  - Administrative Efficiency
  - Better Collaboration
  - Sense of Shared Responsibility

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